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Eastern New York
ACRL Chapter
Annual Conference

The Librarian Has Left the Building!
New Pathways for Connecting Librarians, Users and Resources

Monday, May 23, 2011
Skidmore College, Saratoga Springs NY

Cost: $35 for chapter members; $50 non-members (includes a one year membership)

Speaker Biographies
Conference Sponsors

Sunday, May 22	Preconference Dinner
6:00pm – ?	**Preconference Dinner at Olde Bryan Inn** 123 Maple St| Saratoga Springs, NY 12866	518-587-2990

Monday, May 23	Conference Program

Regularly Updated - Check Back for Additional Program Details!

All sessions will take place in Gannett Auditorium, Palamountain Hall.

8:00 – 9:00 a.m.	**Registration and Refreshments**
9:00 – 9:15	**Welcome Remarks** **Francesca Livermore**, ENY/ACRL President **John Cosgrove**, ENY/ACRL Vice President

Jeff Segrave, Dean of Special Programs, Skidmore College

9:15 – 10:15	## Keynote Address

James Neal, Vice President for Information Services and University Librarian, Columbia University

The Omnipresent Academic Librarian: The Pathway for Professional Virtuality, Virtuosity and Virtuousness

This talk will focus on trends and conditions which are dictating a revolutionized relationship between the academic library professional and the diverse user communities, and on the opportunities for redefining service, expertise and space in the higher education library.

10:15 – 10:40 **Break / Vendors**

10:40 – 11:45 ## Using Technology to Connect With Users in Public and Academic Libraries

John Blyberg, Assistant Director for Innovation and User Experience, Darien Library, Darien Connecticut

Using Technology to Connect with Users

When the new Darien Library opened in 2009 it set its sights on being a world-class, technologically-advanced library. By carefully examining how technology was being used by both the staff and patrons and by applying a user experience design approach, Darien was able to integrate technology with its existing human-centric approach to "extreme customer service." John will talk about practical uses of cutting edge technology, user experience design, customer service, and how it all can tie together to make your library great.

Beth Ruane, Reference and Emerging Technologies Librarian, Skidmore College

Putting Technology to Work: Connecting with Users in Academic Libraries

In 2010, for the first time ever smartphones outsold PC's, which includes desktops, laptops, and netbooks combined. While this means our users are (literally) a moving target, this shift in technology also creates more opportunities than ever to connect with them in ways that seamlessly integrate with the tools they are already using. Especially in academia, there is no longer a distinction between technologies used for work and play; students might tweet as part of a group discussion while they are in class, and they keep tabs on their Facebook news feed while they research. This session will explore ways to use emerging technologies to engage students in a classroom setting, facilitate offering point-of-need assistance, and help ensure users can find the information they need whenever and wherever they happen to be.

11:45 - 1:15 ## Lunch/ Business Meeting
Murray-Aikins Dining Hall (2nd Floor)

1:15 - 2:00 ## Bringing the Library to its Users: Cornell's Library Outside the Library Team Program

Jeremy Cusker, Engineering Librarian, Cornell University

Christian J. Miller, Reference, Instruction and Outreach Coordinator, Catherwood Library, Cornell University

Dianne Dietrich, Physics & Astronomy Librarian, Cornell University

The Library Outside the Library team finds, configures, distributes and assesses electronic tools and services that take the library to its users, wherever they may be, with an emphasis on non-library spaces. Our aim is to be nimble and quickly respond to a changing technology landscape to meet our patrons where they are right now. The services and tools LOL develops are meant to build on top of core library services. In order to achieve our goals, we foster a culture of experimentation and are not afraid to discontinue projects that don't pan out. This presentation will address our process and describe some of the projects we've worked on throughout the year.

2:00 – 2:15	**Afternoon Break**

2:15 – 3:05	**Lightning Rounds**

Carolyn Carpan, Hamilton College - *Ask a Librarian @ Levitt*

Tina Chan, SUNY Oswego - *Lost but not Forgotten: International Students and their Research Needs*

Michael Daly & Dan Towne, Fulton-Montgomery Community College - *Blurring the Lines: Building Relationships with Student-Athletes and the Athletic Department*

Pamela Flinton, SUNY College at Oneonta - *Document Delivery, Electronic Reserves, and Angel: Course Materials Placed Where the Students are - in Angel!*

Linda Galloway, Syracuse University - *Cephalonian Method of Library Instruction for Undergraduate Science Students*

Vivian Milczarski & Denise Garofalo, Mount Saint Mary College - *On Demand Acquisitions: Our Success Story*

Elin O'Hara-Gonya, SUNY Plattsburgh - *Reconsidering Brevity and Point-of-Need in Library Sessions*

Patrick Williams, Syracuse University - *Circulating Texts: Combining Forces for Just-in-time Student Support*

3:05– 3:15	**Wrap Up/Evaluations**

3:15 – 3:45	**Tour of the Zankel Music Building** Susan Zappen, Associate College Librarian for Collections, Skidmore College

Accommodations

Accommodation Options in Saratoga Springs (2011)

Courtyard by Marriott
11 Excelsior Avenue
Saratoga Springs, NY 12866
(518) 226-0538
$149 and up

Springs Motel
189 Broadway Saratoga Springs, NY 12866

(518) 584-6336
$90 and up

Saratoga Downtowner Motel
413 Broadway Saratoga Springs, NY 12866
(518) 584-6160
$79 and up

Adelphi Hotel
365 Broadway Saratoga Springs, NY 12866
(518) 587-4688
$135 and up

Holiday Inn—Saratoga Springs
232 Broadway Saratoga Springs, NY 12866
(518) 584-4550
$160 and up

The Inn at Saratoga
231 Broadway Saratoga Springs, NY 12866
(800) 274-3573 (518) 583-1890
$157 and up

Gideon Putnam Hotel & Conference Center
24 Gideon Putnam Road Saratoga Springs, NY 12866
(866) 890-1171
$155 and up

For an extensive list of hotels, motels and bed & breakfasts in Saratoga try the Saratoga County Chamber of Commerce site.

For More Information

Skidmore Department of Public Safety:

In case of an emergency, contact the Skidmore College Campus Safety at (518) 580-5566 for assistance. For non-emergency assistance in reaching conference organizers or attendees on the day of the event, contact Andy Krzystyniak (518) 580-5465.

Local Conference Details:

Direct questions regarding campus or conference facilities to:

Andy Krzystyniak
Skidmore College
(518) 580-5465
akrzysty@skidmore.edu

Registration Questions:

Direct questions regarding registration to:

Linda Hofmann
Skidmore College
(518) 580-5516
lhofmann@skidmore.edu

Accessibility or Dietary Questions:

For requests for accommodation for any aspect of the conference, please contact Linda Hofmann

Linda Hofmann
Skidmore College
(518) 580-5516
lhofmann@skidmore.edu

Dining options will include vegetarian options. Lunch is buffet style. All conference-related buildings are handicapped accessible.

ℭ℧ **Chapter Officers**
ℭ℧ **Chapter Documents**
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