

Fall 1999 ENY/ACRL Newsletter

Volume 23, Number 2, Fall 1999

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President's Letter

The Fall conference is sneaking up on us quickly and once again the Program Committee will welcome a variety of speakers on the topic of partnerships in academe. We have an excellent line up for the Siena College ENY/ACRL conference on October 18. I hope to see many capital district librarians for the conference and pre-conference dinner. We are most fortunate to have the ACRL Academic/Research Librarian of the Year Award winner, Hannelore B. Rader, as the keynote speaker. Among other accomplishments in the field of library instruction, Ms. Rader was a leader in the establishment of the Library Orientation and Information Exchange (LOEX) that was founded at Eastern Michigan University in the mid 1970s. For the full announcement please see College and Research Libraries News, April 1999, v.60, no.4, p.279. We will also be announcing and honoring our Librarian of the Year Award at our lunch meeting, this was postponed from the Spring business meeting. The pre-conference dinner will be October 17 at 6 p.m. at the Cranberry Bog on Wolf Road in Albany, it's casual, pay as you go, and reservations are appreciated.

Plans are also underway for the Spring conference which will be held at Schenectady County Community College on May 19. The partnership theme will be continued and will include external, library to library, and library with business partnerships. A call for papers will be issued soon to allow time to prepare for the Spring offering.

Unfortunately, plans did not work out for a joint meeting with CDLC and HMLA, in part because we completely rely on campuses to volunteer their facilities and the dates did not work particularly well for CDLC members. I hope we will still see some attendance from the CDLC staff and members in public and special libraries. A joint conference and theme is something to reconsider for the future.

Lynne King (Sage Colleges) is ACRL Chapters Council Chair. Since I was not able to attend ALA in New Orleans we are especially fortunate to have our chapter represented by the Chair. Lynne reports that as chair she continues the work of her predecessors to formalize Council guidelines and procedures with the creation of a handbook. This includes creating a brochure, "What is Chapter's Council?" for newly elected members. Other matters included council strategic planning, successful legislative activities, and the Draft of Information Literacy Competency Standards for Higher Education from the ACRL.

Along this line, Joyce Miller (Adirondack Community College), attended ACRL's Institute for Information Literacy at SUNY Plattsburgh. Many of our members attended a SUNY sponsored repeat of this program. Joyce was in a group of 30 experienced instructors who shared their best practices with each other and with a group of 60 relatively new instructors. Participants worked in consulting groups working on performance based assessment, learning outcomes,

working with faculty on information literacy assignments, and distance learning. The immersion was a success!

In other news, the Executive Committee plans to hire an accountant to advise on not-for-profit corporate tax filing responsibilities. Susan Zappen (Skidmore College), Treasurer, and I will be meeting with the accountant recommended by on November 12 after our scheduled Executive Committee meeting.

Terry Ronning
Adirondack Community College

ENY-ACRL Fall Conference

We are fast approaching the registration deadline of September 24th for the Fall 1999 ENY-ACRL conference, "Hand in Hand: Partnerships in Academe," to be held at Siena College on Monday, October 18th. We hope you will be able to join your colleagues for an informative and full program.

Hannelore Rader, ACRL Librarian of the Year, is the keynote speaker. She will be presenting "Building Faculty-Librarian Partnerships for the Curriculum of the New Millennium."

Karen Hitchcock, President of the University at Albany will be addressing the relationship between business and universities in "Universities and their Communities - Partnerships for Growth and Innovation."

The afternoon sessions will provide ample opportunity for audience discussion of the various partnerships in which we in academic libraries find ourselves. The sessions include:

"Computing Center and Library Partnerships" David Cossey, Executive Director of Computing Services, Union College and Joe Thornton, Systems Librarian, Skidmore College.

"Are We Overlooking Our Most Vital Resource? : Building Librarian / Student Partnerships" Carol Anne Germain, Networked Resources Education Librarian, University at Albany.

"Targeting the Adult Student: Faculty-Librarian Collaboration to Integrate Computer Literacy and Professional Writing Instruction" Diane Hawkins, Assistant Director for Information and Instruction, Health Sciences Library, SUNY Health Science Center at Syracuse and Bonnie St. Andrews, Ph.D., Distinguished Teaching Professor in the Humanities, SUNY Health Science Center at Syracuse.

"Distance Learning Partnerships" Kari Mack, Ulster Community College and Eric Fredericksen, SUNY Learning Center Network.

"New York State Collaborates: the NYCofC and Pi2" Loretta Ebert, Director of Library and Information Services, Rensselaer Polytechnic Institute.

"College Library Partners: Lessons from the Oberlin Group" Susan Zappen, Head of Technical Services, Skidmore College.

A special treat for many of the librarians attending the conference will be a tour of the newly completed J. Spencer & Patricia Standish Library. Tours are available during the morning registration period, after lunch, and at the end of the formal program.

If you need conference registration information please visit the ENY-ACRL web site at:
<http://www.library.cornell.edu/okuref/acrl/archives.html>

Barbara Norelli, ENY-ACRL Program Chair

Institutional Liaisons

For those of you who have been willing to serve as a liaison for ENY/ACRL from your particular institution, we have recently compiled a list of duties that were approved by the Executive Council during this past year. These are outlined as follows:

Duties of Institutional Liaisons:

1. Serve as contact person for ENY/ACRL and distribute mailings
2. Be an active recruiter for ENY/ACRL and encourage membership renewals
3. Promote the conferences
4. Be a participant in the ENY/ACRL listserv
5. Report member activities to ENY/ACRL for inclusion in the newsletter
6. Review directory entries for members of your institution for accuracy and report corrections to the Membership Chairperson.

You should be hearing from those people serving on the membership committee sometime in the future, to determine if you need our help in any way. However, liaisons should feel free to contact any of us on the membership committee at any time. For the forthcoming year, the following people will be serving on the membership committee:

- * Ellie Bolland (Colgate University, 315-228-7025, ebolland@mail.colgate.edu)
- * Gerald T. Burke (University at Albany, 518-442-3592, gtb03@cnsvox.albany.edu)
- * Barbara Durniak (Vassar College, 914-437-5767, badurniak@vassar.edu)
- * Peter Osterhoudt (College of St. Rose, 518-454-2026, osterhop@mail.strose.edu)
- * Susan Sommer (University at Albany, 518-442-3585, ss618@cnsvox.albany.edu)
- * Jane Subramanian (SUNY Potsdam, 315- 267-3326, subramjm@potdam.edu)
- * Diane Swenson (Orange County Community College, 914-341-4255, swensdl@soraaa.sunyorange.cc.ny.us)
- * John Thomas (SUNY Canton, 315-562-3673, jtx2@tds.net)
- * Martha Walker (Cornell University, 607-255-4985, maw6@cornell.edu)

For those institutions lacking a liaison for whatever reason, feel free to contact us to initiate a designation of a liaison at your campus. For those of you already serving, we appreciate your participation in ENY/ACRL as a liaison.

Jane Subramanian,
Membership Chair

ENYACR-L

The listserv address for our list has changed to: enyacr-l@listserv.binghamton.edu

To unsubscribe or change your options, the address is: listserv@listserv.binghamton.edu

Linda Whang, Science Librarian, SUNY-Binghamton, will be monitoring the list.

For current subscribers, the change will happen automatically. The address change only involves new subscribers or modifications to your profile, e.g. nomail, ack, etc.

From the Communications Chair

Along with this position, I inherited a stack of manila folders, kindly delivered to my desk by Kristin Strohmeyer. There's stationary, lists of possible vendor contacts, and most importantly, copies of the ENY/ACRL Newsletter dating

back to Volume 1, number 1, March, 1976.

That first issue was neatly typed in Courier font, and Xeroxed on blue paper. It spoke of ENY/ACRL as being in its formative stage, and of the involvement of 20 libraries in formulating the chapter's development. A section reads, "One of the chapter's most successful endeavors was a conference last fall on 'Retrenchment' held at SUNY at Albany. Participants at the conference responded enthusiastically to the idea of meeting regularly to discuss topics of professional concern". Apparently then, as now, ENY/ACRL put on great conferences.

As a serials librarian, it warms my heart to see this publication has always been known as the ENY/ACRL Newsletter, and that it has kept the same publication pattern for many years. I won't be changing much, because Kristin and her predecessors did such a fine job.

As I reviewed the liaison list in my efforts to drum up more entries for the "Notes from the Field", I was struck by how little I know about most of the libraries you all work for. Perhaps others feel the same way. So, I'm asking for volunteers, working through your ENY/ACRL liaisons (if your institution has a liaison), to write brief profiles of your institutions. These profiles will be included as features in future ENY/ACRL Newsletters. Your library profile could include:

- * Description of the population you serve
- * Overview of your collection's strengths
- * Special collections
- * Unusual or otherwise noteworthy services you provide your patrons
- * Unique or unusual characteristics of your organization
- * Significant challenges you're experiencing

Library profiles, liaison reports, and any other items or suggestions for this, your Newsletter, should be sent to me. I prefer messages by e-mail, but I'll happily receive correspondence in any medium that works for you.

Steve Black
Communications Chair, ENY/ACRL
blacks@mail.strose.edu
(518) 458-5494

Who needs libraries, anyway?

In August, the Middle States Commission on Higher Education invited library directors to respond to these questions about virtual institutions:

- * Is a library an absolute prerequisite for a degree-granting institution of higher education . . . ?
- * If a physical library is not a prerequisite, what types or combinations of electronic resources could be considered acceptable substitutes?
- * Are there [exemplary] models of information literacy training designed to be conducted exclusively via the Internet . . . ?

With his permission, here is the response to these questions by Peter Koonz, Library Director, The College of Saint Rose.

August 31, 1999

Mr. Oswald M. T. Ratteray
Assistant Director for Constituent Services and Special Programs
Middle States Commission on Higher Education
3624 Market Street

Philadelphia, PA 19104-2680

Dear Mr. Ratteray,

Thank you for providing me with the opportunity to respond to your letter of August 16, 1999. As a librarian, I place great importance on the role the academic library plays in higher education; so it is with considered interest that I respond to your questions regarding the role of the library in non-traditional institutions.

Your questions begin with one that asks if a library is an "absolute prerequisite for a degree-granting institution of higher learning?" I believe that a library is an absolute prerequisite, and I feel that an institution that relies solely on electronic or "virtual" access to information does a disservice to its students.

Libraries provide a wide range of materials for students and faculty; and of those materials, electronic documents are but one piece. Institutions that rely solely on this electronic universe, supplemented perhaps with prepackaged curriculum materials, present a truncated information resource. It represents, if you will, a flattened perspective on what is in reality a very rich and multifaceted world of scholarly and popular communication.

Students who are thus handicapped do not have the opportunity to develop a balanced knowledge of and facility with information resources. They may most probably become computer literate; they are not likely, however, to become information literate. For students to develop necessary information literacy skills in today's complex information environment, they must develop a sophisticated understanding of the various publication paths that scholarly communication takes. I believe that they must be exposed to the full range of publications - print, electronic, and other media - that a library offers.

Given the rapid development and consequent hype of the World Wide Web, it is easy to believe that the virtual library is a viable substitute for a traditional library. However useful the web is today, it provides access to only a small portion of the information appropriate for an academic community. Your letter correctly points out that "true virtual libraries ... may not be technologically available at this time." Books, a majority of published journals, and historical material in all fields are not well-represented in electronic format. While some disciplines may not find this missing material a handicap, most would. Traditional libraries balance academic needs for print and electronic information.

Furthermore, the shifting of emphasis toward access over ownership has created a concern that libraries cannot satisfactorily guarantee future access to electronic information, nor can they properly preserve this information. Vendors and publishers do not generally function with the same concerns for continued access and preservation as do libraries. The profit motive cannot insure access to future scholars; libraries, with missions to collect and preserve, can do this. Planning decisions that move resources away from traditional academic libraries may well increase the rate at which today's information becomes obsolete due to a lack of careful and organized preservation. I urge Middle States to be aware of this important issue as it seeks to develop standards for non-traditional libraries.

Collections are the most visible part of a library; yet it could be argued that the service that librarians provide is equally important to library users. Reference service is a prime example of how librarians help patrons make the most effective use of collections. While electronic and other remote forms of reference service have been introduced, the need for interaction and feedback make these less than ideal. Given the increased complexity of the current information environment, the role of the reference librarian has taken on increased, not lessened, importance.

Finally, I urge Middle States to keep a focus on equity concerns. In addition to relying on the electronic virtual library, non-traditional institutions typically rely on access to public facilities (e.g., public and university libraries) to support student research. These arrangements benefit the non-traditional institution without a concomitant cost. Rather than add to the collective wealth that libraries offer, these arrangements serve to leech resources and services from otherwise strained institutions. It would be unfair for traditional institutions to be held to standards for library collections and services that were not applied to those non-traditional institutions that actually rely on these public institutions' services and collections. This is a one-sided arrangement that appears attractive only to those institutions that are not contributing.

Again, thank you for this opportunity to respond to your questions. I would be happy to provide follow up or

clarification on any of the points I have raised. Best wishes to you as you undertake this important task of establishing standards for transregional and virtual institutions.

Sincerely,
Peter J. Koonz
Library Director, The College of Saint Rose

Notes from the Field

ENY/ACRL

Melissa Jadlos, former Head of Cataloging Services at Binghamton University Libraries, has resigned from the Program Committee. Melissa has accepted the position of Associate Director of the Libraries at SUNY Geneseo, which is out of the ENY-ACRL region. She wrote to the program committee's listserv, "I have enjoyed working with everyone and planning our conferences has been very rewarding personally and professionally. I will still have contact with many of you through SUNY and hope to stay in touch with you all. Good luck with future conferences!"

We congratulate Melissa on her new position, and wish her the best of luck.

CAPITAL DISTRICT LIBRARY COUNCIL

Michelle L. Moorhead will speak on "Real Z at Sites and Consortia" at the 1999 New York Library Association Annual Conference in Buffalo, NY on October 30.

CORNING COMMUNITY COLLEGE

Alexis Manheim joined the staff as Reference/Government Documents Librarian effective January 1999.

Lynn Usack is now Instructional Technology Professional as of June 14, 1999.

DUTCHESS COMMUNITY COLLEGE

Anthony Denizad has become a full time employee for the fall 1999 semester to staff our Teaching/Learning Center. He will help faculty take full advantage of the technology available to them for improving instruction.

Ron Crovisier, **Evelyn Rosenthal**, and **Tom Trinchera** demonstrated our latest library technology to the professional staff and the opening meeting of the Professional Staff Organization. They showed the latest version of our OPAC, Spectrum, and our most recently acquired database, Academic Universe.

Gifts

The Rabbi Erwin Zimet Foundation has donated \$1,240 to buy books on the Holocaust. Approximately forty books have been purchased and will be on display in the library during September.

The law firm of **McCabe and Mack** has donated approximately \$6,000 worth of law books for our Paralegal Program.

HUDSON VALLEY COMMUNITY COLLEGE

The Hudson Valley Community College Library underwent heating/air conditioning changes this summer. We were without air conditioning for most of the summer!!

We have 2 new part-time Librarians: **Carolyn Brook** and **Susan Travis**

NEW YORK STATE LIBRARY

Carol Reid, Library Technical Assistant in Collection Acquisition and Processing, authored " 'Challenge,' and Other Politely Empowering Euphemisms" for the June/July 1999 issue of *American Libraries*.

Marueen (Read) O'Connor, Library Development, has been appointed to the New York State Alliance for Family Literacy.

Robert Allan Carter, Reference Services, is the compiler of the book *Public Library Law in New York State*. The State Library published the document with the generous assistance of money donated by Mr. Carter from his 1995 Excellence in Government Law Librarianship Award from West Publishing Company.

Programs and Services:

The State Library's web site now includes "**virtual visits to the library**"--a closer look at some interesting materials in the New York State Library's vast collection. Currently available: Lincoln's Preliminary Emancipation Proclamation, Fourth of July Orations, Firefighters Collection, and Bryologia Europaea. URL:

<http://www.nysl.nysed.gov/library/features/vv.htm>.

The New Netherland Project, headquartered in the New York State Library, received a grant of 50,000 guilders (about \$25,000) from the Prins Bernhard Fonds of the Netherlands. The grant is to help support the Project's work in transcribing and translating from Dutch to English the Council Minutes, 1656-1658, the record of the earliest Dutch governance of New Netherland under Peter Stuyvesant. The New Netherland Project is supported by the National Endowment for the Humanities.

NYLINK

Nylink, formerly the SUNY/OCLC Network, has added three professionals to its staff.

Walter Bikowitz is Library Products and Services Manager and is responsible for development and ongoing support of membership services, with emphasis on working with consortia, project management, and contracting. Prior to joining Nylink, he was with the New York State Office of General Services (OGS) for more than 27 years in a variety of positions, most recently as an Assistant Director of the Procurement Services Group. There, he developed a number of new statewide contract initiatives including a new program for libraries in the areas of electronic on-line databases.

Nylink also welcomes two new Library Products and Services Assistants: **Tatiana Sahn** will be working closely with Walt to support the Nylink Cooperative Purchasing Program, which provides member libraries discounts on a variety of products and services such as LEXIS-NEXIS Academic Universe and SilverPlatter databases. Tatiana received her MLS from the University at Albany's School of Information Science & Policy. She was most recently at Saratoga Hospital MHU and the Saratoga Springs Public Library.

Ann Gunning, a student assistant at Nylink over the Summer, joins Nylink full-time. Ann will primarily support OCLC products and services, including FirstSearch and CatExpress. Ann will receive her MLS this Fall from the University at Albany's School of Information Science & Policy and comes from TV Data in Glens Falls, an information products company.

The first **Nylink Information Showcase** will take place at The Terrace at the Madison Square Garden in New York City on Friday October 15, 1999. Exhibitors will present products and services in an exhibit hall, and will have the opportunity to present demonstrations of their products during scheduled 30-minute Speakers' Sessions. Visit the Nylink Web site at <http://nylink.suny.edu> to register for this free event and for a list of exhibitors.

THE SAGE COLLEGES

Angela Elkordy, who served at Sage since 1995, first as Visual Materials Librarian and then as Electronic Resources Librarian, left Sage in July to accept a position as the Director of Library and Learning Technologies for the Michigan Islamic Academy in Ann Arbor, Michigan.

Kingsley Greene, the Director of Libraries at Sage, began a two year term in August as President of the CDLC (Capital District Library Council) Board of Trustees.

Lynne King, Assoc. Director of Libraries at Sage and a past president of ENY/ACRL, began a term in June as the Chair of ACRL's Chapters Council. The Council is the national level organization of state and regional chapter presidents for ACRL.

Margaret Lanoue took over as Electronic Resources Librarian at Sage in August. Margaret has been with the Sage Libraries since 1997, previously serving as Reference and Instruction Librarian.

Sheldon Wein accepted a permanent post in the Sage Libraries in August, in a newly developed position as Evening Services Librarian. Sheldon served in a general reference position at Sage during 1998/99 and has held several previous librarian posts in the Capital District, at the NYS Small Business Development Center and at RPI.

Christopher J. White joined the Libraries of the Sage Colleges in August as Systems Librarian. Chris came to Sage from the Louisiana State University Libraries.

SCHENECTADY COUNTY COMMUNITY COLLEGE

Steven McIntosh joined the staff in mid-February as Coordinator of Instructional Technology. Begley Library's Media Center has been renamed the Instructional Technology Center (ITC). In addition to providing traditional audiovisual services to the Campus, the ITC will be working with faculty to develop resources supporting on-campus and distance learning instruction.

Laurie Davis was appointed adjunct reference librarian in August. She received her MLS from SUNY at Albany in May, 1999.

David Moore, Technical Services/Systems Librarian was promoted from Assistant Librarian II to Associate Librarian, effective September 1, 1999.

SKIDMORE COLLEGE

Jennifer Taxman, Assistant Librarian and Head of Public Services, and **Susan Zappen**, Associate Librarian and Head of Technical Services have published their workshop, "Building an Electronic Journal Collection from the Ground Up," in *Head in the Clouds, Feet on the Ground: Serials Vision and Common Sense*, edited by Jeffrey S. Bullington, Beatrice L. Caraway, and Beverley Geer, Haworth Information Press, 1999 and in *The Serials Librarian*, Vol. 36, No. 3/4, 1999.

SUNY-Albany SEE University at Albany

SUNY-COBLESKILL

Eleanor Carter retired in August and Nancy VanDeusen, Head of Technical Services, has been named Interim Director.

Francine Apollo has been reassigned to Coordinator of Library Instruction and ILL.

Nancy Niles has accepted a half-time position and will be providing the LRC's Web maintenance and development, support for Library Instruction and Reference.

Pat Hults remains in her position of Head of Public Services, Reference and Serials.

Colleen Smith, formerly of ACC and Union College, joined us on 08/23 as Cataloger and Reference Librarian. This LRC faculty is looking forward to a new year with enthusiasm.

SUNY College of Environmental Science and Forestry

Jane Verostek attended the ACRL Institute for Information Literacy, SUNY Immersion '99 at Plattsburgh July 31-Aug. 5.

Course materials for our library credit course may be found on our library webpage: <http://www.esf.edu/moonlib/>

SUNY-OSWEGO

SUNY Oswego will be a host site for the October 28th teleconference "Building Earth's Largest Library." Refreshments will be sponsored by the North Country 3R's Council. Interested librarians should contact Tom Larson for details and to obtain a parking permit.

Deborah Curry is now Coordinator of Technical Services, bringing her Acquisitions staff under the umbrella of Technical Services.

Elizabeth Young, Assistant Coordinator of Technical Services has been promoted to the rank of Senior Assistant.

(Yes, good things continue to happen in Technical Services!)

SUNY-PLATTSBURGH

Michelle Toth has been appointed Senior Assistant Librarian with instruction as her focus. She comes to Plattsburgh from Indiana University where she was Reference Assistant/Publications Assistant/Instruction Assistant.

Ravil Veli has accepted the position of Patron Services Librarian. He will join the Feinberg faculty in November after departing the District of Columbia Public Library (History Division, Martin Luther King Memorial Library).

Holly Heller-Ross published an article in the July 1999 issue of the *Journal of Library Services for Distance Education*. The article, "Library Support for Distance Learning Programs: A distributed model", describes Plattsburgh's integrated approach to library services. The electronic journal is on the Internet at <http://www.westga.edu/library/jlsde/> Ms. Heller-Ross also gave a presentation at the SUNY Council of Library directors Annual meeting, April 30th, 1999. The presentation was titled "New Strategies for Library Instruction: Issues and Approaches."

Carla List served on the review team for the proposals submitted in response to a SUNY-wide RFP to develop a Web-based information literacy course that can be used by all SUNY campuses. Ulster County Community College was selected to do the job.

The first **Institute for Information Literacy**, sponsored by ACRL, held an "immersion program" at Plattsburgh. The two sessions, July 23-27, and July 31-August 5, hosted more than 100 librarians from all over the U.S. and several countries. The second session was funded by a Professional Development and Quality of Work Life grant (PDQWL) from United University Professions. It focused on librarians from SUNY with some other U.S. institutions represented. Participants in both sessions were immersed in "intensive training and education for current and future instruction librarians." Reviews were very positive!

Feinberg Library got a face-lift this summer when it was completely recarpeted and its Reference Room was redesigned. "Open," "Light!" and "Is this room bigger?" were comments heard from patrons ... and staff! It took a massive weeding project by all librarians and much physical labor by librarians and student assistants to make the

Reference Collection fit the new arrangement of stacks. The design should enhance reference service for all patrons.

SYRACUSE UNIVERSITY

Peter McDonald will become Associate University Librarian for Collection Development effective September 20, 1999. "Peter McDonald comes to Syracuse with a reputation both for scholarship and for energy in getting things done," said Peter S. Graham, SU's University Librarian. "His understanding of research library collection building, his ability as a change-maker, and his articulate formulation of the major issues in scholarly communication are skills that will serve us well at Syracuse." Peter comes to Syracuse from the Cornell University library system where he is currently Director of the Library at the New York State Agricultural Experiment Station.

Lisa Moeckel, formerly Head, Information Services Department, was named Head, Research and Information Services Division. This new Division is comprised of the Reference Department, the Maps and Government Information Department, and the Fine Arts Department.

Elaine Coppola, Reference Librarian, was named Head, Reference Department.

Lesley Pease, Electronic Reference Services Librarian, is Acting Head, Maps and Government Information Department.

Barbara Opar continues as Head, Fine Arts Department.

Carl Braun, Reference Librarian, was presented with a distinguished service award in recognition of his speaking, writing, and editing by the Business and Finance Section of the Special Libraries Association.

Peter Verheyen has rejoined Syracuse University Library as Special Collections preservation and access librarian. Peter will become chair of the Central New York Library Resources Council's Preservation Committee in October. He also has two book bindings on exhibit with the Guild of Book Workers.

Programs and Services

On May 19 to 21, library staff members from Syracuse University, Cornell University, University of Rochester, LeMoyne College, and Central New York Library Resources Council, participated in an OCLC Institute workshop entitled Knowledge Access Management. The workshop reviewed current trends in catalog management including new methods of knowledge access and user service. Topics included Metadata and the Dublin Core, Standard Generalized Markup Language (SGML), Text Encoding Initiative (TEI), and Encoded Archival Description (EAD).

UNIVERSITY AT ALBANY

Ronald Gilmour is the Science Reference Librarian/Information Consultant at the Science Library effective 9/16/99.

Brian Keogh has been appointed Curator of Manuscripts for the M.E. Grenander Department of Special Collections and Archives as of 7/22/99.

Gail Pawlowski has been appointed Science Hardware/Software Specialist for the Science Library effective 6/10/99.

Michael Young has been a temporary Assistant Librarian for User Services at the University Library since 7/22/99.

UTICA COLLEGE

Beverly Marcoline joins the library staff as the new Science Reference Librarian. Beverly's previous position was in the Hamilton College Science Library.

"Books are the quietest and most constant of friends; they are the most accessible and wisest of counsellors, and the most patient of teachers."

Charles W. Eliot, *The Durable Satisfactions of Life*, p. 37, 1910.

Library Liaison Reports

Deadline for submission of news for the Winter Issue is **December 15**

Reports may include:

People: appointments, promotions, resignations, professional activities, presentations, publications, or other accomplishments

Programs and Services: new programs, expanded services, unusual happenings

Send liaison news reports to:

Steve Black
Neil Hellman Library
The College of Saint Rose
392 Western Ave.
Albany, NY 12203

blacks@mail.strose.edu

Note: E-mail is the preferred way to submit items. My preference is for plain text with minimal formatting (e.g. returns only when really necessary), but I'm not picky.

Guidelines:

- * News received after the stated deadline may not make the upcoming issue
- * News must be from the designated liaison
- * Items may be edited at the Communication Chair's discretion

ENY-ACRL Home

Eastern New York Chapter
Association of College and Research Libraries
URL: <http://www.library.cornell.edu/okuref/acrl/fall99.html>

Updated September 21, 1999 MOE