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Letter from the President

Dear ENY/ACRL Members:

Apparently, ENY/ACRL's active fall (three brown bags, two co-sponsored events, and a social) was an indicator of things to come. The new year is only two months old and it has already been a busy one for our Chapter.

In January, I attended the ACRL Chapters Council Meeting at ALA Midwinter in Dallas. We received an unexpected, public compliment when ACRL Director-at-Large candidate Charles Kratz, Dean of the Library and Information Fluency, University of Scranton, made a point of saying that he maintained a membership in Eastern New York because our programming was so good and he liked to send his librarians to our conferences when he could.

As was announced in early February, ENY/ACRL has a new website. The site was created using WordPress, which makes editing and maintaining the site easier. Thanks again to Kathryn Frederick, Communications Chair, for all of her hard work on the new site, including sifting through the *many* files that had accumulated over the years, organizing them, imposing one consistent naming convention, and in many cases converting them to new file types.

For the first time, there will be an option to register online for the Spring Conference. For some time, we have had the registration form available online to print out and mail in, but now attendees will be able to register through the web.

We are also experimenting with PayPal as a payment option. This will give our members the choice to use a credit card when registering for the conference.

Speaking of the conference, please read Program Chair Tasha Cooper's article on our May 21st conference at the Utica campus of MVCC (Mohawk Valley Community College). Tasha and the rest of the Program Committee have been working hard to put together a great program.

I would like to mention a proposed bylaws change that is going out with the election ballots this year. In the last few years, it has been an unfortunate reality that we have had only one candidate for a particular position. This year, for instance, only one of three positions is being contested. What we are proposing is that we change the bylaws so that in the future when a position is uncontested the election will be settled by acclamation at the business meeting. While we would all like to have multiple candidates for every position, in years when we do not, it will save on printing, postage, and time by not sending out ballots for uncontested positions. Please vote "Yes."

Finally, I would urge you to actively recruit your colleagues, especially those just coming into the profession, to get involved with ENY/ACRL. It is an excellent way for them, and us, to get more professionally active, to share best practices and new ideas, and to socialize with colleagues at other institutions.

See you in May. –John Cosgrove

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Librarian of the Year Nominations

Nomination Deadline: **APRIL 15, 2012**

Do you know an outstanding member of the chapter whose work has benefited the profession and the chapter? Honor that colleague with a nomination for the ENY/ACRL Librarian of the Year Award. The award recognizes an ENY/ACRL member who has exhibited dedication to fulfilling the ACRL mission and furthering the goals and objectives of ACRL, and ENY/ACRL in particular. The award includes a plaque and a \$250 honorarium, which is presented at ENY/ACRL's Spring Conference. For more details see http://enyacl.org/site/?page_id=100

April 15 is the deadline to submit nominations for the Librarian of the Year Award. Please submit nominations to Past President Francesca Livermore via e-mail at flivermore@colgate.edu. The nomination form is available on the website at http://enyacl.org/site/?page_id=100

Previous ENY/ACRL Librarian of the Year Award recipients are:

- Natasha Cooper, 2011
- Inga Barnello, 2010
- Susan Zappen, 2006
- Jane Subramanian, 2004
- Lynne King, 2003
- Barbara Via, 2002
- Mary Jane Brustman, 2001
- Michael Engle, 2000
- Cerise Oberman, 1999
- Gillian McCombs, 1998
- Carla List, 1997
- Elaine Coppola, 1996
- Janice Newkirk, 1995
- Mary Alice Lynch, 1994

The recipient will have exhibited a dedication to fulfilling the ACRL mission and furthering the goals and objectives of ACRL, and ENY/ACRL in particular. He/she will exemplify the essence of librarianship through a commitment to service, professionalism, and accomplishment. In addition, the recipient may have demonstrated leadership qualities, served as a role model to colleagues, or developed innovative policies or projects that have enhanced operations in his/her own library, the region, or the state.

Measure for Measure: Exploring Library Assessment

The ENY/ACRL Spring 2012 Conference

The 2012 ENY/ACRL Spring Conference will explore ways in which assessment can be incorporated into our work and services. Whether we are assessing instruction, collection development efforts or technology projects, assessment is crucial to determining the effectiveness of our efforts. **The conference will take place on Monday, May 21st at the Utica Campus of Mohawk Valley Community College.**

The day will begin with a keynote given by Dr. Danuta Nitecki, Dean of Libraries at Drexel University. Dr. Nitecki will share insights gleaned from her long and accomplished career as an academic librarian and library administrator. The morning session will be followed by a chance to view poster presentations and chat with our sponsoring vendors. Before lunch, attendees will split into breakout groups where participants will be given an opportunity to discuss issues of particular relevance to their work with colleagues from other institutions.

The afternoon session will feature Zsuzsa Koltay, Director of Assessment and Communication at Cornell University Library, who will discuss "Guerilla Assessment: A Practical Approach to Library Impact and Value." Lightning Rounds, one of the most popular sessions at last year's conference, will finish the day.

We hope you will join us for this exciting day of programming! As always, registration is affordably priced and includes lunch. Additional details are available on the ENY/ACRL website at <http://enyacl.org>.



ConnectNY E-Book Project and Update

Bart Harloe, Executive Director, ConnectNY, Inc.

Patricia HuIts, Manager, Technical Services, Rensselaer Polytechnic Institute

As reported in the [Spring 2011 issue of the ENY/ACRL Newsletter](#), ConnectNY completed a trial of consortia-wide, patron-driven acquisition in the spring of 2011. ConnectNY (CNY) is a membership-driven academic consortium in New York, currently consisting of 15 institutions. The goals of the project included investigating methods of acquiring electronic books for consortia-wide use, exploring patron-driven acquisition on a consortial level, and examining how the shared union catalog can best be used as a platform for acquisitions and discovery of e-books.



Assessment of Pilot Project and Moving Ahead with a New Initiative

CNY conducted the pilot project with Coutts MyiLibrary in 2010-2011. A report summarizing that project is now [available on the CNY Website](#). Based on the results of the project, CNY decided to continue with a full-scale, ongoing project. A working group was formed in the late summer of 2012, charged with the task of moving forward. The members of the working group include Inga Barnello, Le Moyne College; Shirley Bower, Rochester Institute of Technology; Patricia HuIts, Rensselaer Polytechnic Institute; Emily Hutton-Hughes, Colgate University; Joan Pirie, Vassar; Debbi Smith, Adelphi University; Adam Traub, Rochester Institute of Technology, and Bart Harloe (Ex-Officio), ConnectNY Executive Director.

Vendor Selection Criteria and Decision

Because the marketplace for patron-driven acquisition services is very fluid and rapidly evolving, this working group spent the fall evaluating the current programs offered by Ebrary, Coutts, EBL, and EBSCO. These four vendors were identified as having products mature enough to be considered for providing the services for the program. Each vendor was given a detailed list of desired features and invited to present their product at a two-day series of meetings held in October 2011 at RPI. This set of meetings offered an opportunity to engage in informal discussions as well as some Q & A.

The group recommended the CNY patron-driven acquisition program utilize EBL as the service provider, based on several factors:

- Competitive pricing.
- Maturity of the product. EBL has been offering a patron-driven acquisitions program since 2003, significantly longer than any of their competitors; they also pioneered the short-term-loan business model and have the most established STL service.
- Flexibility in setting the purchase trigger. This flexibility will allow us to get the greatest return on investment for our consortial funds and obtain our preferred balance between access and purchase of ebooks.
- Unlimited simultaneous use, including downloaded and short-term-loan titles, particularly important in the consortial environment.
- Perpetual access to the purchased books without the requirement of an annual maintenance fee.
- Recognizing the changing landscape of ebook publishing and the strengths of other vendors, the Working Group anticipates regular review of potential vendors and the possibility of working with more than one vendor in the future.

The CNY E-Book Working Group also identified a tentative list of preferred publishers for the PDA project. This list was based on analysis provided by YBP. The publishers selected met two criteria: high use by CNY libraries and willingness to work in a consortial PDA environment.

Funding for the Project—The 1% Solution

Collectively the 15 CNY libraries spend about \$20,000,000 on acquisitions each year. To create a common fund for this project of approximately \$200,000, the CNY Board of Directors agreed to a tax on each library of 1% of their total acquisitions budgets. Based upon our experience in the original pilot project, we project that this will allow the group to operate a significant acquisitions program over the course of one year. *Continued on page 10...*

Instant Acquisitions: Our Success with Patron-Driven Acquisitions

Denise A. Garofalo, Systems and Cataloging Services Librarian at Curtin Memorial Library at Mount Saint Mary College
Vivian Milczarski, Collection Development and Electronic Resources Librarian, Mount Saint Mary College

Our experiment with patron-driven acquisitions began in November 2010, after Vivian attended the Charleston Conference, a national collection development/acquisitions conference that brings together librarians, book publishers, electronic resource managers, consultants, and vendors of library materials to discuss issues of importance to them all. At the conference, there were many sessions on "Patron-Driven Acquisitions," an idea that was then gaining increasing popularity in the library world. There were many different models of PDA, ranging from purchasing all material requested by patrons to on-demand e-book purchasing, but they all shared a common purpose: to be highly responsive to patrons by providing them with what they need when they need it. One of the most interesting discussions centered on Interlibrary Loan services. One speaker stated that although most libraries judge very busy ILL departments as signs of success, they may also be viewed as failures, because they demonstrate that the libraries do not have what patrons need to do their work. Upon returning from the conference, Vivian had a series of discussions with her fellow librarians and the Library Director, and, in late spring 2011, our library launched a pilot for "On-Demand Acquisitions." This pilot was a cooperative effort among the Access Services, Acquisitions, and Cataloging staff. We learned many things throughout the pilot, and it has grown into a very successful service which we now call "Instant Acquisitions".

We began by establishing some very basic parameters for the program, in order to move quickly and keep things simple. Initially, we began by purchasing items that had been requested through our online ILL form, as well as through face-to-face contact at the Reference desk. Vivian was added to the list of library staff who receive ILL requests, so that she could immediately see what was requested by patrons. Vivian would then determine if a) the item would fit into our existing collection development policy guidelines and b) whether the item was readily available from Amazon. If the item was available and reasonably priced, Vivian would order it as long as it fit our curricular needs, which were judged very liberally. For instance, we ordered several books on music theory even though they were a bit esoteric and the college does not have a large music program. However, they answered the student's needs and interests and we get very few requests for music materials of any kind, so it seemed prudent to spend some money in this underserved subject area.

Once Vivian ordered the item from Amazon, she notified the Interlibrary Loan clerk that she would not have to process the ILL request, and Vivian would mark the order as "PDA-Rush," along with the patron's name. Upon receipt, the item was flagged by the Processing Assistant, given to the Cataloging Assistant, and rush-processed. This involved stamping the item with the library name, attaching a barcode and security strip, and entering brief information in the catalog. After review by the Cataloging Librarian, the item next went to the Access Services (Circulation) Department, where they would notify the patron that the item was in and place it on a pick-up shelf. When the patron returned the item, a pop-up message appeared upon check-in, directing the item back to cataloging for full processing (book jacket or Kapco cover and spine label) and quality control. The point of the exercise is to ensure very fast turnaround and high responsiveness to patron needs by offering them what they really want, while hopefully enriching the collection. At the conclusion of the pilot, we had spent over \$1,700 on the project, or approximately 4.25% of our total materials budget, and, in general, were very pleased with the results.

WHAT WE LEARNED

At the end of the fiscal year in June, we took a step back to evaluate the pilot and discuss how we wanted to proceed. Overall, we were very pleased with the success of the project, but we identified several areas that needed improvement. Because the project was launched so late in the academic year, we overspent some book funds due to high demand in subject areas that were already almost depleted. We decided that this problem would ultimately correct itself when we began a new fiscal year and Vivian was better able to track spending and anticipate demand. We felt these over-expenditures were a small price to pay for getting patrons what they wanted as quickly as possible.

Another issue that arose was the sometimes disappointing turnaround time from time of request to handing the item off to the patron. The average turnaround period during the pilot was approximately four days, but we wanted to get that number down to three days or less in the future. *Continued on Page 11....*

Purchase-on-Demand @ Skidmore

Andy Krzystyniak, Science/Resource Sharing Librarian

Beginning in the fall of 2009, a purchase-on-demand (POD) program was introduced at Lucy Scribner Library. The primary aim of the program was to reduce delivery time of material borrowed through the Interlibrary Loan Department for students. Even though turnaround time of article requests had a history of improving year after year, the department's delivery of loaned items was at a standstill. The basic premise of the program was to purchase a subset of student loan requests that met predetermined parameters. Any student request qualified for POD if the item was published within the last ten years and cost less than \$75. Except for the exclusion of juvenile titles, the library placed no limits on what type of content or subjects would be purchased, within reason. These selected items were then to be obtained from Amazon using the company's twenty-four hour rush delivery system. The preliminary assumption was that POD had the potential to more than halve the average loan delivery time of seven workdays.

For this new program to succeed, the Acquisitions, Cataloging, and Interlibrary Loan Departments needed to create a manageable workflow that was not too cumbersome to execute. It was agreed upon that each POD request would be given priority status by each participating department and executed as a rush item. After formal approval was given by the library director and the library faculty, a detailed, straightforward plan emerged with the three aforementioned departments. Simplistically put, our POD process calls for Interlibrary Loan staff to identify eligible requests, check for availability at Amazon, separate these requests in the ILLiad client, and then send notification to the Acquisitions Department, which then orders the items from the vendor. Purchased material is rush cataloged on the day of arrival and then sent to interlibrary loan. At this juncture, the ILL Office updates the requests as completed in the ILLiad client, notifies the patrons that items are available, and delivers the material to the Circulation Desk for patron pick-up. When returned, the material is fully cataloged and integrated into the circulating collection for future use.

After twenty-nine months, Skidmore's POD is still in place and considered a worthy program to continue. Of a total of 8,289 completed ILL borrowing book requests processed from October 2009 to the present, 533 were filled through the POD program. These POD requests were delivered in less than 50% of the standard ILL delivery time of seven workdays. The material purchased thus far represents a wide range of subjects, including the arts, humanities, social sciences, and sciences. Average purchase price is approximately \$30 per item, with the total amount spent to date under \$16,000. Along with a significant improvement in turnaround time, POD affords us the opportunity for students to help shape our library collection in a controlled manner. In the last few months, our parameters have grown to include the purchase of compact discs and academically oriented DVDs. Our current aim is to continue with our POD program and to examine circulation check-out rates between POD items and the general collection. Our preliminary examination of the data shows a greater proclivity in circulation of the former over the latter. As the program matures, it will be easier to validate this and other current assumptions of the program.

ENY/ACRL Joins Forces with the Upstate New York SLA and Syracuse's iSchool for a Social Hour

About twenty librarians and future librarians gathered on Dec. 2 for a social event sponsored by ENY/ACRL, the Upstate New York SLA Chapter, and the Syracuse University School of Information Studies SLA/ALA student chapter. An informal, late-afternoon gathering extended into the evening at Al's Wine and Whiskey Lounge in Syracuse, as colleagues enjoyed conversation and refreshments. Linda Galloway, Suzanne Preate, and Rachael Altman deserve a round of thanks for their help planning this event.

It would be great to have another event. If you would like to organize or host one, please contact Tasha Cooper, nacoop01@syr.edu.

Exploring Open Access

Compiled by Tasha Cooper, Syracuse University, from notes provided by participants

Librarians across the Chapter explored open access at ENY/ACRL brown bag discussions hosted at three locations during Open Access Week 2011.

What did everyone talk about? Here are some snippets:

- **Faculty tenure:** Faculty feel the need to publish in specific journals, whether open access (OA) or not. We need to work together and understand the perspectives of faculty/authors, subscribers (authors and libraries), and funders. We need to provide technical and informed assistance to authors.
- **Challenges of providing access to OA titles:** How can we best include OA resources in journal locators and other discovery tools? How do we inform users of strategies for finding OA resources?
- **Journal costs:** What are the reasons behind journal price differences (why do some cost more than others)? Open access (OA) does not mean no cost, but is a cost shift. Can we better inform users of the costs?
- **Open access institutional repositories:** There are benefits, as well as challenges and costs to institutions, libraries and/or faculty. Librarians should consider supporting niche journals by hosting them in their libraries and repositories.
- **Compliance with funding requirements** (for example NSF): Librarians need to work together with researchers on data management and sharing.
- **Long-term access to e-resources:** What assets do we have? What are the implications of Google Books, Project Gutenberg, and Hathi Trust? What are the intellectual property implications?
- At two locations, **open access videos** were shown. The event at the University at Albany was also combined with a presentation by **Dr. David Hogg**, of New York University: "Open Science, Free Software, and Citizen Astronomers" and a tour of the College of Nanoscale Sciences and Engineering.

Who participated?

October 25, 2011 – SUNY ESF (State University of New York College of Environmental Science and Forestry)

- Coordinated by Steve Weiter, Director of Moon Library, SUNY ESF
- Panelists: Steve Weiter (Moon Library), Yuan Li (Scholarly Communications Librarian at Syracuse University), Michael Poulin (Digital Resources Librarian at Colgate University)

October 27, 2011 – University at Albany

- Coordinated by Irina Holden, Outreach/Instructional Services Librarian, University at Albany

October 28, 2011 – Clarkson University

- Coordinated by Michelle Young, Director of Libraries, Clarkson University

What resources were mentioned?

- Second Draft - Creating the Future: A 2020 Vision and Plan for Library Service in New York State/Preliminary Recommendations of the New York State Regents Advisory Council on Libraries to the New York State Board of Regents; University of the State of New York, State Education Department, Albany, NY; <http://www.nysl.nysed.gov/libdev/adviscns/rac/2020v2/>
 - DOAJ - Directory of Open Access Journals: <http://www.doaj.org/>
 - IFLA Open Access Taskforce (described here: Lars Bjørnshauge, IFLA Open Access Taskforce Established; IFLA, Oct. 11, 2011: <http://www.ifla.org/en/news/ifla-open-access-taskforce-established>)
 - Harvard University Open Access Policies, Office for Scholarly Communication, Harvard University Library: <http://osc.hul.harvard.edu/policies>
 - Barbara Fister, "Occupy Knowledge: It's Ours, After All," Inside Higher Ed, Oct. 20, 2011; <http://www.insidehighered.com/blogs/occupy-knowledge-its-ours-after-all>
 - SHERPA (Securing a Hybrid Environment for Research Preservation and Access)/RoMEO: <http://www.sherpa.ac.uk/> and <http://www.sherpa.ac.uk/romeo/>
 - PLoS - Public Library of Science: <http://www.plos.org/>
 - arXiv: <http://arxiv.org/>
 - Open Access 101 from SPARC video : <http://vimeo.com/channels/oaweek>
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Notes from the Field

Binghamton University Libraries

New staff member: **Matthew Tompkins**, Stacks Maintenance Coordinator.

John M. Meador, Jr., Dean of Libraries, was invited to present at several locations around the world on the topic of "Building a Digital Library for Binghamton University" this past fall. Locations included London and Manchester (September 6th and September 7th), Düsseldorf (September 8th), Stockholm (September 9th), Hong Kong (October 28th), and Singapore (October 31st). Dean Meador also served as Convener for "Chronicle Tech Trends: Challenges for the Future 'Unbundled' University," at the 2011 Educause Annual Conference in Philadelphia on October 20th.

Julie Wang, Subject Librarian for Asian and Asian American Studies, co-presented "Digitization, Dissemination and Intellectual Property Management" with Luo Zhou (Duke University) and Dongfang Shao (Stanford University) as part of the Sino-American Academic Library Forum for Cooperation and Development in Xiamen, China, Oct. 14th, 2011. Julie was also selected to attend the 2011 International Workshop for Professional Librarians: Sinological Resources and Services, sponsored by the National Central Library and the Ministry of Education from October 17th-21st in Taipei, Taiwan.

Jill Dixon, Acting Director of Public Services, presented "How May I Help You? Implementing the Single Service Desk in Libraries" and Edward Corrado, Director of Library Technology, presented "Take It to the Cloud" at the 2011 New York Library Association Annual Conference in Saratoga Springs on November 4th.

Elizabeth Brown, Scholarly Communications and Library Grants officer, presented "5 Steps to Using Open Access in the Classroom" as part of the program "New Concepts in Teaching and Learning: E-texts, Open Educational Resources and More" sponsored by the SUNY FACT2 E-publishing Task Group in Syracuse on November 4, 2011. The Task Group was awarded a \$3,000 Innovation Grant from FACT (Faculty Access to Computing Technology) to support the event.

Clarkson University

It is with great pleasure that I am able to briefly introduce a new member of our library team, **Peter Morris**, Systems Librarian. He brings diverse professional experiences, a vast knowledge of various aspects of library and information sciences, and is a welcomed addition to the University Libraries.

Over a sixteen year period at Fairfield University in Fairfield CT, Peter held the positions of Media Librarian, Electronic Resources & Services Librarian, and Systems Librarian. Peter earned his MLIS from Simmons College in Boston while a full-time employee at Northeastern University's Snell library. Peter originally comes from Bedford, Massachusetts. Please join me in welcoming him to the Clarkson Community!

-Michelle L. Young, Director of Libraries

Colgate University

Emily Hutton-Hughes and **Mary Jane Walsh** have successfully undergone a Comprehensive Review and will be promoted in rank from associate professor to professor in the university Libraries. **Francesca Livermore** has successfully undergone a Reappointment Review at the rank of assistant professor and will be given a three-year appointment.

Mary Jane Walsh organized the first ever "lightning round" at the annual Federal Depository Library Conference in Washington, D.C. The theme of the session was Collection Management Tips and Tricks. She submitted "Primary Literature in Research", an invited article for a forthcoming Council on Undergraduate Research monograph for new faculty, *How to Get Started in Research*. Anticipated publication date, 2012.

Peter Rogers has accepted the position of Information Literacy and Social Sciences Librarian and will start his new position on April 2nd. Peter recently completed his MLS at SUNY Buffalo and also has a PhD in Political Science from the University of Florida, Gainesville. He has taught at Buffalo State College, Paul Smith's College, Bates and the University of New England, Biddeford, Maine.

Hamilton College

Library Services and Information Technology Services recently collaborated to administer the MISO Survey to faculty, staff and students. The MISO Survey (Measuring Information Service Outcomes) is a web-based quantitative survey designed to measure how faculty, students, and staff view library and computing services in higher education: <http://www.misosurvey.org/>

Bicentennial events: in celebration of Hamilton's 200th year, the Library is sponsoring a number of campus events:

The creation of a new time capsule – Hamilton faculty, staff, students and alumni are encouraged to bring in objects, or suggest them via e-mail. A display of the objects is housed in the library, with a laptop next to the display for easy suggestion contribution. At the close of the bicentennial, the capsule will be sealed, to be opened at the tercentennial in 2112.

A monthly caption contest – Kristin Strohmeier, Outreach Librarian, offers photographs from Hamilton's history, and campus members compete to provide the best caption. The humorous results have generated lively cross-campus participation: <http://www.hamilton.edu/library/news/bicentennial-caption-contest>

Hamilton joins ConnectNY. Along with several other Voyager libraries, Hamilton is preparing to participate in ConnectNY user-mediated resource sharing. A "soft launch" is planned for Spring 2012: <http://www.connectny.info/>

Notes from the Field

Continued

Herkimer CCC

Mary Isabelle Mullin died on February 23, 2012 at the age of 62 at the Siegenthaler Hospice and Palliative Care Center in New Hartford. Born on February 8, 1950 in Westwood, NJ to James and Isabelle Mullin, Ms. Mullin received an undergraduate college degree in education from The College of New Jersey and a Master's degree in library science from Glassboro State College (NJ). Mary served as Librarian for Public Services in the HCCC Library from 2001. She worked with students individually and teaching library instruction classes and helped create the position of Librarian for Information Literacy/Distance Learning in 2006. As advisor to the Publications Club she worked with students and faculty in their creative endeavors. She served the college on the Curriculum Committee for several years and was Library liaison to the Math/Science Division. Serving her profession, she was active in the Eastern New York Chapter of the Association of College and Research Libraries.

Mary was always a high energy person who loved the outdoors. She thrived on kayaking, bicycling, cross-country skiing and swimming. She committed her life to helping others in every possible way. Well-liked by all, her beaming smile and joyful laugh will be missed by all who knew her.

Siena College

At the end of 2011, after over 24 years of service, **Sean P. Maloney** retired from the Standish Library. Originally hired as Interlibrary Loan Librarian, Sean was Coordinator of Reference and Electronic Resources for many years. His dedication to the educational mission of the College, his collegiality, and his sense of humor will be missed.

In February, we welcomed **Kelly S. MacWatters** as Coordinator of Reference and Electronic Resources. Kelly comes to us from The Sage Colleges where she was Electronic Resources Librarian.

SUNY Oswego

Penfield library continues the celebration of our 150th Anniversary of the college. Special Collections has been involved in providing archival images for campus-wide distribution, as well as collaboration with SUNY Net on a video project of campus history.

We continue to have personnel changes. **Emily Thompson** joined Penfield in October as Learning Technologies Librarian. She is a recent graduate of University of Michigan. We welcomed assistant librarian **Tina Chan** to the staff. Tina comes to us from Syracuse University, where she worked in the Learning Commons, and was also the librarian liaison to the English Language Institute. Instruction and Special Programming Librarian & Interim Coordinator of Reference.

Shannon Pritting, has left SUNY Oswego for a position at Syracuse University. New this semester is an intern from SU's iSchool, **Kristen Link**. She is currently completing her Masters in Library & Info Science, specializing in School Media and in Digital Libraries. Best wishes to everyone in their new positions, though we miss Shannon already.

Penfield welcomes the Writing Center to the library. In addition to holding writing tutoring sessions in the library they will also have an office in our building. This valuable collaboration will allow students to get research and writing help in one

Our Spring
Newsletter: http://www.oswego.edu/Documents/library/issue_1_5.pdf has more exciting tidbits!

SUNY Plattsburgh

Feinberg Library has recently completed renovations to its computer lab. The computer lab had been damaged last year by spring flooding.

Feinberg Library has hired a new Systems Librarian, **Parker O'Mara**, and is putting his talents to quick use!

The search for the new Dean of the Library and Information Services is underway. The former Dean, **Cerise Oberman**, will be missed, but the Division thanks her for her many years of service. **Holly Heller-Ross** is acting as Interim Dean.

SUNY Potsdam

The College Libraries are pleased to welcome **Elizabeth Andrews**, the newest member of our librarian team. Elizabeth comes to us from Cudahy Library at Loyola University Chicago and holds an MS in Library and Information Science from the University of Illinois at Urbana-Champaign. Elizabeth has also earned an MA in Humanities, focused on Cinema and Media Studies, from the University of Chicago. Elizabeth will be serving on the Information Literacy Instruction team, will be collection development liaison to several departments, and will be working on outreach projects to connect the Libraries and our users.

An Example of an early Norman Rockwell illustration was recently found in SUNY Potsdam archives. The full story, and photo of the illustration is available at the North Country Now website: <http://northcountrynow.com/news/example-early-norman-rockwell-illustration-found-suny-potsdam-archives-050355>

Position Announcement - Discovery Metadata Librarian
SUNY Potsdam seeks a service-oriented and intellectually curious librarian to serve as Discovery Metadata Librarian. For full job description and qualifications, see <http://employment.potsdam.edu/applicants/Central?quickFind=51229>

Notes from the Field

Continued

Syracuse University Libraries

Ground was broken on October 7th for Syracuse University Library's new off-site storage facility. The 20,000 square foot building will house approximately 1.2 million volumes and include a processing area and conference room. An optimal storage environment of 50 degrees and 35 percent relative humidity will significantly extend the life of the collections. This new facility will also allow for the consolidation of the Library's collections.

Syracuse University Library has recently acquired the papers of Morris Lapidus, trendy architect of several well-known hotels in Miami, including the Fontainebleau. The donated papers include a collection of his photographs dating back to the 1920s, conceptual drawings, manuscript drafts of his written works and correspondence with mystery writer Ellery Queen.

Brian Dobreski, Catalog Librarian, gave a talk entitled "Results of the 2010 US RDA Test, and Implications for RDA Implementation" in October at the Fall 2011 Meeting of the New York State-Ontario Music Library Association at Hamilton College.

Jenny Doctor, Director of Belfer Audio Archive, joined the Library in January as director of the Belfer Audio Archive. She will hold a concurrent appointment as a faculty member in the Newhouse School of Public Communications. A faculty member in the Department of Music at the University of York (UK) from 2005 - 2011, Doctor is a musicologist who has specialized in twentieth-century British composers and the development of sound recording technologies. She was awarded a Fulbright grant to the UK in 1989, and remained as a resident in that country until this appointment.

Charlotte Hess, Associate Dean for Research, Collections, & Scholarly Communication, was a discussant at the "Convening Cultural Commons" conference at the New York University Law School on September 23-24. She is author of "Institutional Design and Governance in the Microbial Research Commons" in *Designing the Microbial Research Commons: Proceedings of an International Workshop*, edited by Paul A. Uhler and published by The National Academies Press in 2011, and "La notion de biens communs et ses applications dans le domaine de la connaissance" in *Libres Savoirs: Les biens communs de la connaissance* edited by Hervé Le Crosnier and published by C&F Éditions, Caen, France in 2011.

Dorcas MacDonald, Head of Inter-library Loan, retired from Syracuse University Library December 16 after 40 years of service.

Pamela McLaughlin, Director of Communications & External Relations, was elected chair of the board of the Central New York Library Resources Council at the Annual Membership Meeting on October 6, 2011.

Yuan Li, Scholarly Communication Librarian, has recently published several articles: "New England Technical Services Librarians Spring 2011 Conference: 2020 Vision: A New Decade for Technical Services" (with Andrée J Rathemacher and Michael

A. Cerbo II) in *Serials Review* 37(3); "Strategies for Developing an Institutional Repository: A Case Study of ScholarWorks@UMass Amherst" (with M. Billings) in the *Journal of Library and Information Science* 37(1); and "Institutional Repositories and Digital Preservation: Assessing Current Practices at Research Libraries" (with Meghan Banach) in *D-Lib Magazine* 17(5/6).

Patrick Midtlyng, Belfer Sound Archivist, holds a B.A. with honors in Political Science from Grinnell College (Iowa) and a M.A. in Linguistics from the University of Chicago. Prior to joining the Library, Patrick served as Graduate Research Assistant and acting manager in the Digital Media Archives/Language Labs and Archives at the University of Chicago.

Shannon Pritting is the new Resource Sharing Librarian in Access & Resource Sharing. Prior to joining the SU Library, Shannon served as Interim Coordinator of Reference at Penfield Library, SUNY Oswego. Shannon previously served at Oswego as Assistant Coordinator of Reference; Reference, Special Instruction, Programming, and Outreach Librarian; Coordinator of Access Services/Assistant Head of Interlibrary Loan, and Writing Instructor. Shannon worked at Cayuga Community College as a Public Services Librarian and as a Writing Instructor; and at Cayuga's Fulton campus as Evening Librarian. Shannon holds a bachelor of arts degree in English Literature, Writing, and Politics from SUNY Potsdam, an MA in English from SUNY Oswego, and an MLIS from Syracuse University. Shannon also is working on a MS in Information Design and Technology at SUNY IT. Professionally, he is heavily involved in the Information Delivery Services (IDS) Project, of which Syracuse University Library is a member. Shannon has also published and given presentations on a variety of topics including access services, information literacy, writing, and technology.

Nancy Turner, Head of User Research and Assessment, published "Librarians Do It Differently: Comparative Usability Testing of Students and Library Staff" in the *Journal of Web Librarianship*, v.5 no. 4 p. 286-298 (2011). A shorter version of the paper appears in the *Proceedings of the 2010 Library Assessment Conference*. Washington DC: Association of Research Libraries at (<http://libraryassessment.org/archive/2010.shtml>).

Peter Verheyen, Head of Preservation and Conservation, participated with 4 bindings in the invitational *Form & Function* group exhibition held at Bridgewater State University's Anderson Gallery in Bridgewater, MA. The exhibit showcases fine crafts created by six artists in a variety of media that explore the relationships between form and function. Dates of the exhibition are February 13 - March 16.

University at Albany Libraries

Heather Miller, Associate Director for Technical Services and Systems at the University at Albany Libraries, will be retiring at the end of February. Heather has been in her current position for 14 years, having come to work at the University in 1983 as a cataloger and shortly thereafter becoming Head of Acquisitions.

Heather previously worked as a librarian at the Massachusetts Horticultural Society, Harvard, Duke and Michigan State. In addition to many publications related to technical services, Heather has served as a director of the Charleston Conference since 1997. In 2009 she was recognized with the Vicky Speck ABC-CLIO Leadership Award for her contributions to that Conference's mission.

Notes from the Field

Continued

University at Albany Libraries Continued

Heather has steered Technical Services and Systems through a period of immense change with patience and skill. For more than a decade, she has spearheaded the Library Garden Group, which is responsible for tending the Science Library Garden. The beauty of this purple and gold garden is largely due to her vast horticultural knowledge and willingness to take on a challenge. Her friends and colleagues will miss her competence, perspectives, insight, and dry sense of humor. Heather plans to relocate to southern New Hampshire.

Daryl Bullis and **Richard Irving** had their article "Journals Supporting Terrorism Research: Identification and Investigation into their Impact on the Social Sciences" accepted by *College and Research Libraries*. The article will appear in print in January 2013. The pre-print of the article is available at <http://crl.acrl.org/content/early/2012/01/09/crl-314.short?rss=1>

Mark Wolfe, Curator of Digital Collections, published, "Beyond 'green buildings:' exploring the effects of Jevons' Paradox on the sustainability of archival practices" in *Archival Science* Vol. 12, 1 (2012): 35-50.

ConnectNY E-Book Project and Update

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Training for E-books and Marc Record loading:

Based upon our experience with the pilot project, loading and deleting e-book records at both the local and union catalog levels presented some significant challenges. The shared union catalog is populated by catalog records harvested from each member library. The Innovative software, which powers the union catalog, provides a sophisticated matching algorithm that determines whether a particular catalog record is a new, unique record, or is already represented in the union catalog. It also integrates the holding information from each CNY library, so that multiple institutions are represented on a single record, if more than one library owns a copy. The system was developed before the appearance of electronic books and designed to capture and present the physical locations of print books (i.e., a copy is held by these three libraries). It was not designed to accommodate records for electronic books with a single access point for all of the libraries. The challenge is to allow each member library of CNY to load the records of the electronic books available through the project into their individual catalogs, but to have a single catalog record appear in the union catalog with one URL.

A series of webinars were planned for the early Spring of 2012 to address some of the records management issues. Two sessions focused on the requirements and recommended practices of the Innovative software (Millennium) and at the time of this writing, two more sessions are scheduled to present the use of MarcEdit, an open source program that complements Millennium.

Next Steps

The CNY working group and EBL are tackling the various components needed for full implementation. This includes developing an appropriate selection profile, setting up and resolving authentication issues, addressing needed set up decisions, and learning the specifics of the operations of the service. We expect to be able to "turn on" the new system toward the end of March 2012.

Instant Acquisitions: Our Success with Patron-Driven Acquisitions

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One of the factors that contributed to longer turnaround was that although every item Vivian purchased was available on Amazon, some items came from smaller vendors or were not immediately in stock, which slowed the process. We decided that in the future, we would purchase only those items that were immediately available so as not to slow down the process.

There were some initial glitches in the notification process as well. For example, patrons were being e-mailed rather than phoned when their items came in, which is our procedure for regular "holds" of requested items. This led to delays in the pick-up of items, which obviously defeats the purpose of the service. These kinks were ironed out: every patron now receives a phone call, and PDAs are placed on a designated shelf area apart from regular holds. We also realized that we were needlessly slowing down the process by having Denise check over each item before sending it to Circulation. We decided that it made more sense to check the item thoroughly once it was returned and fully processed. By making this change, we would avoid unnecessary delays in getting the items to the patrons and check the item over at a more logical point, when it was fully shelf-ready.

In the midst of the pilot, we also realized that we would need to make sure that each function in the process had back-ups, in order to prevent any delays or suspension of service during absences (vacations, illness, etc.). The Collection Development Assistant will now serve as back-up for the Collection Development Librarian in her absence, and the Systems and Cataloging Librarian will serve as back-up for the Cataloging Assistant.

WHERE WE ARE NOW

The Instant Acquisitions Service is now an integral part of the core services offered by our library. We began the current academic year by publicizing the new service, and we have created eye-catching flyers that wrap around each item <http://library.msmc.edu/docs/instant_acquisitions_slip.pdf> to let patrons know that they received their items because of this new service. We emphasize Instant Acquisitions at the Reference Desk whenever we assist a patron in requesting an item, and we have had great response to the service.

Instant Acquisitions has now been seamlessly integrated into our spending for library materials, and we are able to gauge which subject areas garner the most requests. Vivian plans to analyze this spending at the end of a full year of the service in order to identify possible deficiencies in the collection. We hope this will help us gather valuable information going forward.

As mentioned earlier, we found that the best approach to ensure the maximum efficiency of the service is to purchase only readily available items from Amazon. This emphasis will ensure that each item will arrive in the fastest time possible and ensure high patron satisfaction. We also make sure that we treat Instant Acquisitions as the highest priority items in terms of processing, flagging, and patron notification. This includes doing very quick processing and performing quality control at the end of the process rather than the beginning, so that no time is wasted getting the item in the patron's hands. Finally, by making sure that each function in the process is assigned a back-up person, there will ideally be no major interruptions in this service. We want this to be something that patrons can count on to work.

We are constantly gauging the service by talking to staff members, both those who are directly involved as well as those who may not be directly involved but who deal with patrons. Staff input has been invaluable to revising the program, and we continue to seek input in order to identify any areas that may need improvement. As of September 2011, we have filled 38 requests, totaling over \$900, with an average of three days from receipt to delivery to patron. They represent many subject areas and, because they include some areas where the library collection was deficient, they definitely add to the overall richness and variety of the library collection. The Instant Acquisitions Program has enabled us to be much more responsive to our patrons and to trust their recommendations. In a similar manner, we have also begun to offer our patrons on-demand access to journal articles in databases to which we cannot afford to fully subscribe. We hope to expand on-demand services to other areas as well, such as e-book purchasing, in the future.

ENY/ACRL Candidates for 2012/2013 Board

Francesca Livermore
ENY/ACRL Past President

It's time to vote for officers to the ENY/ACRL Board, namely the Membership Chair and the Treasurer in addition to the annual election of a new Program Chair/Vice President. Your ballots are in the mail and you should receive them soon if you haven't already. There is a typo on the ballot – Suzanne Preate is up for re-election to the Membership Chair not the Communications Chair. In spite of many careful eyes on the document, this error slipped through! Our candidates for these positions are all talented librarians and will serve the ENY/ACRL membership well. We've included their bios below.

We are also proposing a change to the By-Laws that would allow us to save paper and stamps. We often have candidates running in uncontested elections. For example, this year, out of three positions, we have only one contested seat on the Board – that of Treasurer. We're finally looking to address this officially. The change to the By-Laws would allow the President to affirm the uncontested candidate "by general acclamation" at the annual business meeting in the spring. I hope you will take some time to cast your vote. The ballots are due back at the end of the month (March 31).

Here are your candidates:

Membership Chair



Suzanne Preate

I am the Digital Initiatives Librarian and manager of the Digital Production unit at Syracuse University Library. I have served as Membership Chair for three terms and with your support, I am willing and honored to continue my service for a final term. I will use this opportunity to achieve the remaining objectives I've set for our membership process and I will do my best to insure a smooth transition to a new Chair in 2014.

In my experience, ENY/ACRL has consistently provided meaningful opportunities for professional service and collaborative skill building. Serving as Membership Chair is yet another example of the many opportunities available to members. The broader exposure and interaction with the membership has been extremely rewarding and I truly value my chance to serve my regional colleagues. Thank you!

Program Chair/Vice President

Jane Kessler

Jane Kessler is Reference Librarian/Bibliographer at the University Library, University at Albany. Her responsibilities include providing reference services and reference collection development. She holds a B.S. in Business & Economics from Lehigh University, an M.B.A. from Rutgers University, and an M.L.S. from the University at Albany. She is a member of the American Library Association, the State University of New York Librarians Association, and the Eastern New York Chapter of the Association of College and Research Libraries. She also serves on the Program Planning Committee of the Capital District Business Librarians Group and is a reviews editor and reviewer for *The Historical Novels Review*.

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ENY/ACRL Candidates for 2012/2013 Board

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Treasurer



Yu Hui Chen

I am the Bibliographer and Outreach Librarian for Education at the University at Albany Libraries, and have been a member of the ENY/ACRL Program Committee since 2006. While serving ENY/ACRL as Treasurer for a second term, I have learned new things that augmented my knowledge. Experiences during this time included filing Form 990-N (a new mandate by IRS) to keep the Association's non-profit status, successfully performing the initial filing of Forms CHAR 410 and CHAR 500 (required by the New York State Attorney General), and exploring issues surrounding e-payment options with other Chapter officers. Additionally, I have continued to efficiently manage the Association's resources and keep our financial status strong despite the ongoing economic downturn. As always, I work closely with the other Board members, and am actively involved in the Program Committee to ensure that the Association

continues to provide high quality professional development programs for its members without raising conference registration and membership fees. With this enriched experience, a firm commitment to our members' professional development, the desire for the success of the Association, and an unceasing willingness to serve, I look forward to the opportunity of working with a group of talented colleagues to continue the professional enhancement and growth of our members.



Andy Krzystyniak

I have been Resource Sharing/Science Librarian at Scribner Library, Skidmore College since 2008. Prior to my current position, I was fortunate to have posts at SUNY Albany, Albany Medical College, and The Sage Colleges. I am the current chair of the Committee on Resource Sharing (CORS) at the Capital District Library Council. In addition to my committee work with CORS, I have been on ENY/ACRL's Program Committee for the few past years and a member of the Local Arrangements Committee for the 2011 conference. I hope to further my participation this coming year at ENY/ACRL as Treasurer.

Exploring Open Access

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Who deserves thanks?

- Irina Holden, University at Albany, for hosting and providing notes
- Steve Weiter, SUNY ESF, for hosting, and Yuan Li and Michael Poulin for sharing thoughts and leading the discussion
- Michelle Young, Clarkson University, for hosting and providing notes (and John Hammond who, with Michelle, provided dessert)
- Claire Enkosky, CLRC, for taking notes at the SUNY ESF session

Data Curation Profiles Toolkit Workshop

Tasha Cooper and Peter Tagtmeyer

On November 7, 2011, twenty-six librarians gathered at Mann Library, Cornell University, for a Data Curation Profiles Toolkit Workshop. Jake Carlson of Purdue University was the guest presenter for the day-long event, which was attended by librarians from twelve institutions. ENY/ACRL served as a co-sponsor of the event.

The varied ways in which researchers collect, express and organize 'data' up to its final form and analysis is both murky and messy. Organized tables and spreadsheets of data do not just spring forth from observation and testing. Jake Carlson learned this very well when researching just how researchers collect, transform and structure data in doing research prior to publication. He has spent extensive time learning how to describe in detail the ways and means in which researchers transmogrify raw data into rational representations of phenomena.

Workshop attendants learned specific interviewing processes, techniques and question that Jake and others in the Purdue University Distributed Data Curation Center have perfected to describe and characterize data generated in research processes. The resulting 'profiles' can then be used as metadata for describing data in the context of its management and/or curation. The Data Curation Profiles Toolkit helps structure and organize elements that are required for the creation of a data profile. Additional information about the toolkit is available at: <http://www4.lib.purdue.edu/dcp/>

Thanks to Gail Steinhart, Research Data & Environmental Sciences Librarian at Cornell University, for organizing and hosting the event.

Do you have questions or comments about the ENY/ACRL newsletter?
Please contact Kathryn Frederick, kfrederi@skidmore.edu