Eastern New York Chapter of Association of College & Research Libraries presents

Exploring Diversity in Academic Libraries:

Whose Needs Are We Meeting?

Monday, October 22, 2001 at University of Albany Albany, New York Jump to registration form

8:45 - 9:15

Registration and refreshments

9:15 - 9:30

Welcome remarks

Suzy Szasz Palmer, ENY/ACRL President Carlos Santiago, Provost and Vice President for Academic Affairs Meredith Butler, Dean and Director of Libraries

9:30 - 10:30

Keynote Speaker

Libraries Constructing Meaning: Ours Is Not a Neutral Space

Hope Olson, Associate Professor, School of Library & Information Studies, University of Alberta, Edmonton, Alberta, Canada

Libraries are places where meaning is constructed. We shape information by the context we give it in our collections, in our catalogues and in our interactions with users. Thinking about libraries in this way aids in understanding the implications of our systems and services for diverse perspectives and communities. This presentation will look at concepts such as mainstream and margins, diversity and difference, objectivity and inclusion, equality and equity through a theoretical lens (drawing on postcolonial critic Homi Bhabha) and relate them to professional and institutional practices and values.

10:30 - 10:50

Morning Break

10:50 - 12:00

The Electric Library: Implications for Accessing Alternative Press Periodicals

Deborah M. LaFond, Social Sciences Bibliographer, University at Albany Mary Van Ullen, Bibliographer for Business, Economics, Geography, Urban Planning and Law, University of Albany Dick Irving, Political Science, Public Administration, Public Policy, and Law Bibliographer, University of Albany In an article entitled, *Diversity in Collection Development: Comparing Access Strategies to Alternative Press Periodicals*, the authors studied and compared methods of providing access to diverse points of view as represented by journals indexed in Alternative Press Index (API). To determine University at Albany patron access to non-mainstream periodicals, local print subscriptions, expedited interlibrary loan through resource sharing consortia, and electronic full-text packages were compared to periodicals listed in API. Electronic full-text packages provide some added access to non-mainstream journals. However, much greater access was found to be provided by participation in resource sharing networks. In this upcoming presentation, we will report briefly on the study and on our current research addressing implications of libraries' reliance on electronic resources for access to alternative press publications.

12:00 - 1:15

Lunch, Announcements, and Celebration of ENY/ACRL's 25th Anniversary!

Anne Roberts, chair of the Steering Committee that formed ENY/ACRL, will speak at lunch.

Vegetarian/vegan options will be available at the buffet lunch. Please contact Gerald Burke regarding special dietary needs.

1:15 - 2:15

Recruiting for Diversity: How to Make it Work

Sandra Rios Balderrama, Director of the Office for Diversity at the American Library Association

Since we are recruiting for diversity we must be diverse in our approach. Short term and long term strategies will be outlined as well as models from other library organizations. How we practice "diversity" as a living, working personal/organizational value and how it facilitates or hinders our recruitment will be discussed. Questions and dialogue and learning from and with one another will be encouraged.

2:15 - 2:30

Afternoon Break

2:30 - 3:30

SESSION A

Delivering Library Services to Users With Special Needs

George L. Abbott, Head, Media Services Department, Syracuse University Library

An overview of adaptive technologies available for providing library services. Can your students with special needs access your library catalog? What do I need to know about my library web site? How about closed-captioning for videos? Have you overlooked the physical barriers to technology? As we seek answers to these questions don't forget to work with other units on your campus to share resources and ideas.

\mathbf{OR}

SESSION B

A Whirlwind Look at Lesbian, Bisexual, Gay, and Transgender Issues in Academic Libraries

Brenda Marston, Curator, Human Sexuality Collection, and Women's Studies Selector, Cornell University Library

The past 20 years have seen a dramatic rise in academic attention to sexuality and sexual minorities. LBGT Studies classes are on every college campus (aren't they?) and university presses seek new work in this area. This session takes

a look at LBGT issues in academic libraries from the perspective of the collections, the researchers, and the librarians. How can we all participate in documenting lesbian, bisexual, gay, and transgender peoples and culture? How can we help patrons find and use LBGT materials, and how can we serve LBGT patrons? And what is it like being a "professional lesbian?" Come with your own questions and observations about this aspect of diversity in our libraries.

3:30-4:00

Tours

CONFERENCE LOCATION AND PARKING

Directions to University at Albany, a map, and parking information are available at:

http://www.albany.edu/admissions/undergraduate/campusvisit/transportation.htm

Visitor parking lots are located off Collins Circle and near Indian Quad. Parking stickers are required. See registration form for information about obtaining a sticker before the conference. The conference will be held in the Campus Center, which is on the south end of the podium level; signs will be posted.

EMERGENCY PHONE NUMBERS

Office of Student Activities, Campus Center (518) 442-5490 8:30 am - 4:30 pm on Monday

Before or after that time please call Campus Security at (518) 442-3132.

LODGING INFORMATION

Fairfield Inn 1375 Washington Avenue (\$79) Albany, New York 518-435-1800

Holiday Inn Express 1442 Western Avenue (\$89) Albany, New York 518-438-0001

Blocks of rooms have been set aside at both facilities. Reservations at the Fairfield Inn must be made by September 30th. Reservations at Holiday Inn Express must be made by September 30th.

For alternative lodging, please check the following website:

http://www.albany.edu/admissions/undergraduate/campusvisit/accommodations.htm

PRE-CONFERENCE DINNER

We will gather for a pre-conference dinner on SUNDAY, OCTOBER 21, 2001 at Mangia Restaurant. We will meet at the bar at 6:00 pm for cocktails. Dinner will begin at 6:30.

Mangia's address is 1475 Western Avenue, Albany, NY

Phone: (315) 482-8000

Directions to restaurant:

Mangia is in Stuyvesant Plaza in Albany (just west of campus on Western Avenue and very visible from the road). Stuyvesant Plaza is on the campus map at: http://chef.fab.albany.edu/deptment/parking/maps/uptown.asp (see lower left-hand corner of map)

QUESTIONS?

If you have questions regarding any conference details, including handicapped accessibility, please contact: Gerald T. Burke, Local Arrangements Chair University Libraries University at Albany 1400 Washington Avenue Albany, New York 12222

Telephone: (518) 442-3592 Fax: (518) 442-3567

Email: gtb03@csc.albany.edu

REGISTRATION FORM (print and mail to address shown below)

ENY/ACRL FALL CONFERENCE, OCTOBER 22, 2001, University at Albany

Name:		
Title:		
Affiliation:		
Address:		_Zip
DI.	г. 1	
Phone:	Email:	
Conference registration fees (includes lunch & p	parking):	
\$30.00 ENY/ACRL Member		
\$20.00 Retiree		

Eastern New York Chapter of Association of College
\$10.00 Student Rate
\$45.00 Non-Member (includes a one-year membership)
For only those who do not wish to have a membership, check here:
I do NOT wish to have a one-year membership.
I need a receipt
I WILL REQUIRE A PARKING STICKER
NOTE: IF YOU WILL BE PARKING ON CAMPUS THE DAY OF THE CONFERENCE, YOU MUST HAVE A PARKING STICKER. PLEASE CHECK HERE AND A STICKER WILL BE SENT TO YOU.
Please check which ONE of the concurrent 2:30 – 3:30 pm sessions that you will attend (see schedule):
Session A: Delivering Library Services to Users With Special Needs
Session B: A Whirlwind Look at Lesbian, Bisexual, Gay, and Transgender Issues in Academic Libraries
Pre-conference dinner on Sunday, October 21:
I WILL attend the pre-conference dinner.
I will NOT attend the pre-conference dinner.
Print this registration form and mail with a check made payable to ENY/ACRL to:
Deborah Bernnard
University Libraries University at Albany
1400 Washington Avenue Albany, New York 12222
Telephone: (518) 442-3699 Fax: (518) 442-3474
Email: bernnard@albany.edu
********NOTE*******
?A \$30.00 fee will be assessed for all returned checks.
?Registration deadline is October 9, 2001.
?No refunds after October 15, 2001.